

### YORK

#### **Communities & Environment Policy & Scrutiny 2016/2017**

				Pr	Previous Years			2016/2017					
			Collection Frequency	2013/14	2014/15	2015/16	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Target	Polarity	DoT
Builo	<u>BW05</u>	Gas safety – % of properties having valid Gas Safe registered gas certificates - (Snapshot)	Monthly	98.79%	99.71%	99.65%	99.92%	99.87%	99.99%	-	-	Up is Good	<b>⋖</b> ► Neutral
ling W	<u>BW19</u>	% of Urgent Repairs completed within Government Timescales	Monthly	97.70%	94.73%	96.21%	95.81%	96.34%	95.77%	-	-	Up is Good	<b>⋖</b> ▶ Neutral
orks	<u>BW20</u>	% of Urgent Gas Repairs completed within Government Timescales	Monthly	96.17%	89.71%	95.52%	98.38%	97.88%	97.31%	-	-	Up is Good	<b>⋖</b> ▶ Neutral
		One Planet Council - All Resources - Total Cost (£)	Annual	-	5,496,059	(Avail 2017)	-	-	-	-	-	Up is Bad	<b>⋖</b> ▶ Neutral
Clima		One Planet Council - Energy - Total Cost (£)	Annual	-	3,694,403. 97	(Avail 2017)	-	-	-	-	-	Up is Bad	<b>⋖</b> ▶ Neutral
lilding Works Climate Change Crime Crime Anti Soci	OPC00	One Planet Council - Water - Total Cost (£)	Annual	-	478,733.3 1	(Avail 2017)	-	-	-	-	-	Up is Bad	<b>⋖</b> ▶ Neutral
ange		One Planet Council - Travel - Total Cost (£)	Annual	-	1,166,383. 94	(Avail 2017)	-	-	-	-	-	Up is Bad	<b>⋖</b> ▶ Neutral
		One Planet Council - Waste - Total Cost (£)	Annual	-	156,537.7 8	(Avail 2017)	-	-	-	-	-	Up is Bad	<b>⋖</b> ▶ Neutral
	<u>CSP01</u>	All Crime (IQUANTA data)	Monthly	11380	10807	12015	2880	3012	2688	-	-	Up is Bad	<b>⋖</b> ▶ Neutral
	CSP03	Domestic burglary (incl. attempts)	Monthly	560	446	448	98	137	85	-	-	Up is Bad	<b>⋖</b> ► Neutral
		IQUANTA Family Grouping (Rank out of 15)	Quarterly	7	7	6	6	6	6	-	-		
	00044	Theft or unauthorised taking of a cycle	Monthly	1010	782	1066	281	250	198	-	-	Up is Bad	<b>⋖</b> ► Neutral
Crime	<u>CSP11</u>	IQUANTA Family Grouping (Rank out of 15)	Quarterly	15	15	15	15	15	15	-	-		
Climate Change Crime		Criminal damage (excl. 59)	Monthly	1632	1389	1612	401	393	363	-	-	Up is Bad	<b>⋖</b> ▶ Neutral
	CSP12	IQUANTA Family Grouping (Rank out of 15)	Quarterly	9	6	10	11	11	9	-	-		
		Overall Violence (Violence Against Person Def.)	Monthly	1938	2130	2513	567	640	646	-	-	Up is Bad	<b>⋖</b> ▶ Neutral
	<u>CSP15</u>	IQUANTA Family Grouping (Rank out of 15)	Quarterly	6	6	6	4	4	4	-	-		
Crii Anti	CSP24	Number of Alcohol related ASB incidents	Quarterly	2347	1852	1749	379	445	341	-	-	Up is Bad	▼ Green
ne - Social	CSP28a	Number of Incidents of ASB within the city centre ARZ	Quarterly	2301	2576	2305	619	624	500	-	-	Up is Bad	<b>⋖</b> ▶ Neutral



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Annex A

				Pro	evious Ye	ars			2016/2017				
			Collection Frequency	2013/14	2014/15	2015/16	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Target	Polarity	DoT
Crime - Domestic Violence	<u>CSP51</u>	Number of Reports of Domestic Abuse Incidents reported to NYP	Monthly	2823	2745	2858	796	803	784	-	-	Up is Bad	Red
Crime - Hate Crime	CSP23	Hate Crimes or Incidents as Recorded by NYP	Monthly	98	108	141	37	56	58	-	-	Up is Bad	Red
ne - Crime	<u>03F23</u>	IQUANTA Family Grouping (Rank out of 15)	Quarterly	4	3	5	4	3	7	-	-		
		Housing affordability (house prices to earnings ratio)	Discontinu ed	6.80	7.66	-	-	-	-	-	-	Up is Bad	<b>∢</b> ► Neutral
Ear		Benchmark - National Data	Discontinu ed	6.20	6.51	-	-	-	-	-	-		
Earnings	CJGE170	Benchmark - Regional Data	Discontinu ed	4.22	4.26	-	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Discontinu ed	15	15	-	-	-	-	-	-		
		Households accepted as being homeless and in priority need Relationship Breakdown Violent - (YTD)	Quarterly	16	17	17	6	9	15	-	-	Up is Bad	▲ Red
	HOU259	Benchmark - National Data	Quarterly	6,130	6,530	6570	1850	3600	-	-	-		
		Households accepted as being homeless and in priority need Relationship Breakdown Violent	Quarterly	16	17	17	6	3	6	-	-	Up is Bad	A Red
Hon		Households accepted as being homeless and in priority need % Relationship Breakdown Violent - (YTD)	Quarterly	14.70%	16.50%	18.70%	21.4%	17.0%	18.5%	-	-	Neutral	<b>∢</b> ► Neutral
Homelessness	<u>HOU268</u>	Benchmark - National Data	Quarterly	11.73%	12.27%	11.40%	12.20%	11.96%	-	-	-		
ness		Households accepted as being homeless and in priority need % Relationship Breakdown Violent	Quarterly	14.70%	16.50%	18.70%	21.4%	12.0%	21.4%	-	-	Neutral	<b>∢</b> ► Neutral
		Households accepted as being homeless and in priority need % Domestic Violence - (YTD)	Quarterly	3.70%	9.40%	12.50%	14.3%	24.0%	12.3%	-	-	Neutral	<b>⋖</b> ▶ Neutral
	HOU281	Benchmark - National Data	Quarterly	2.83%	2.82%	2.41%	2.31%	2.26%	-	-	-		
		Households accepted as being homeless and in priority need Domestic Violence	Quarterly	4	3	2	4	2	4	-	-	Neutral	<b>∢</b> ► Neutral



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			Collection Frequency	2013/14	2014/15	2015/16	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Target	Polarity	DoT
	<u>HOU107</u>	Number of active applicants on North Yorkshire Home Choice who are registered with CYC (Waiting List) - (Snapshot)	Quarterly	2306	1545	1612	1746	1653	1540	-	-	Up is Bad	<b>⋖</b> ▶ Neutral
	CAN061	Number of new affordable homes delivered in York	Quarterly	50	136	109	25	3	-	-	-	Up is Good	<b>⋖</b> ▶ Neutral
	<u>CAN200</u>	Number of council homes let by direct exchange - (YTD)	Monthly	247	153	138	36	73	113	-	-	Up is Good	<b>⋖</b> ▶ Neutral
Housing		Private rents (Average) - All (£)	Annual	738	841	840	-	-	-	-	-	Up is Bad	<b>⋖</b> ▶ Neutral
sing	0.105.150	Benchmark - National Data	Annual	720	788	820	-	-	-	-	-		
	CJGE178	Benchmark - Regional Data	Annual	535	557	556	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	2	1	1	-	-	-	-	-		
	HOU210	Bring empty private sector properties back into use	Annual	103	106	60	-	-	-	-	-	Up is Good	▼ Red
Housing Debt and	HOU108	Current council tenant arrears as % of annual rent due - (Snapshot)	Quarterly	1.32%	1.62%	1.62%	1.91%	2.13%	2.21%	-	-	Up is Bad	▲ Red
ing and	<u>HOU109</u>	% of rent collected (including current arrears brought forward) - (Snapshot)	Quarterly	98.04%	97.84%	97.62%	92.38%	95.31%	96.47%	-	-	Up is Good	▼ Red
Housing Voids	<u>HOU215</u>	Rent lost through voids - (Snapshot)	Quarterly	0.69%	0.75%	0.78%	0.20%	0.37%	0.54%	-	-	Up is Bad	<b>⋖</b> ▶ Neutral
sing	<u>HOU245</u>	Average number of days to re-let empty properties (overall) - (YTD)	Monthly	21.49	25.62	20.7	20.4	19	18.3	-	-	Up is Bad	▼ Green
	<u>PP01</u>	% of businesses reporting that contact with officers was helpful	Annual	97.27%	97.28%	98%	-	-	-	-	-	Up is Good	▲ Green
	<u>PP02</u>	% of businesses reporting that they were treated fairly	Annual	99.09%	98.56%	95.50%	-	-	-	-	-	Up is Good	▼ Red
	<u>PP03</u>	% of businesses reporting that the information provided was useful	Annual	97.27%	98.14%	98.10%	-	-	-	-	-	Up is Good	<b>⋖</b> ▶ Neutral
	<u>PP04</u>	% of customers who were satisfied with the action taken to resolve their complaint	Quarterly	97.27%	95.57%	79.10%	88.50%	-	-	-	-	Up is Good	<b>⋖</b> ▶ Neutral
	<u>PP06</u>	% of food premises that are classified as broadly compliant	Quarterly	93%	93%	94%	94%	94%	94%	-	-	Up is Good	<b>⋖</b> ▶ Neutral
Public Protection	<u>PP07</u>	% of businesses that were compliant with legislation concerning the illegal use and sale of alcohol and tobacco	Annual	75%	100%	63.20%	-	-	-	-	-	Up is Good	▼ Red
; Prot		% of births registered within 42 days	Monthly	99%	98%	98%	96%	98%	98%	-	-	Up is Good	<b>⋖</b> ▶ Neutral
ectic	<u>PP08</u>	Benchmark - National Data	Monthly	-	-	97%	96%	95%	96%	-	-		
5		Benchmark - Regional Data	Monthly	-	-	98%	98%	97%	99%	-	-		



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			Collection Frequency	2013/14	2014/15	2015/16	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Target	Polarity	DoT
	<u>PP09</u>	% of still births registered within 42 days	Monthly	100%	100%	100%	100%	100%	N/A	-	-	Up is Good	<b>⋖</b> ▶ Neutral
		Benchmark - National Data	Monthly	-	-	99%	99%	98%	99%	-	-		Neutrai
		Benchmark - Regional Data	Monthly	-	-	99%	100%	96%	98%	-	-		
		% of deaths registered within 5 days	Monthly	93%	93%	90%	77%	95%	86%	-	-	Up is Good	<b>⋖</b> ▶ Neutral
	<u>PP10</u>	Benchmark - National Data	Monthly	-	-	76%	76%	81%	82%	-	-		
		Benchmark - Regional Data	Monthly	-	-	85%	86%	89%	87%	-	-		
	PP11	% certificate applications dealt with within 5 days of receipt	Monthly	100%	100%	NC	100%	-	-	-	-	Up is Good	<b>⋖</b> ▶ Neutral
	CSPEC1	Calls for Service - Flytipping - Rubbish	Monthly	1841	1358	1711	522	639	510	-	-	Up is Bad	▲ Red
Pu	CSPEC2	Calls for Service - Litter	Discontinu ed	NC	NC	NC	-	-	-	-	-	Up is Bad	<b>⋖</b> ▶ Neutral
Public Realm	CSPEC4	Calls for Service - Vegetation (includes weeds and overgrown hedges)	Monthly	1126	931	1113	428	699	364	-	-	Up is Bad	▲ Red
ealm	CSPEC5	Calls for Service - Cleansing (includes dog fouling, litter and all other cleansing cases)	Monthly	2225	1729	1834	496	467	468	-	-	Up is Bad	A Red
	CSPEC6	Calls for Service - Graffiti	Monthly	178	158	271	76	119	71	-	-	Up is Bad	A Red
	<u>TAP29</u>	% of panel who think that the council and partners are doing well at reducing air pollution	Quarterly	27.00% (BYS)	NC	NC	30.70%	NC	29.78%	NC	-	Up is Good	<b>⋖</b> ▶ Neutral
		% of panel who think that the council and partners are not doing well at reducing air pollution	Quarterly	29.00% (BYS)	NC	NC	39.20%	NC	38.83%	NC	-	Up is Bad	▲ Red
Reside	TARRO	% of panel who think that the council and partners are doing well helping to reduce amount of household waste	Quarterly	48.00% (BYS)	NC	NC	51.70%	NC	51.51%	NC	-	Up is Good	<b>∢</b> ► Neutral
Resident and Corporate Surveys	TAP33	% of panel who think that the council and partners are not doing well helping to reduce amount of household waste	Quarterly	37.00% (BYS)	NC	NC	41.10%	NC	39.84%	NC	-	Up is Bad	A Red
orpora	TA D24	% of panel who think that the council and partners are doing well helping to reduce carbon footprint	Quarterly	28.00% (BYS)	NC	NC	25.60%	NC	27.68%	NC	-	Up is Good	▼ Red
te Sun	TAP34	% of panel who think that the council and partners are not doing well helping to reduce carbon footprint	Quarterly	36.00% (BYS)	NC	NC	45.10%	NC	46.06%	NC	-	Up is Bad	▲ Red
veys	TAP35	% of panel who think that the council and partners are doing well encouraging the use of low emission vehicles	Quarterly	12.00% (BYS)	NC	NC	14.30%	NC	16.67%	NC	-	Up is Good	▲ Green
	IAF33	% of panel who think that the council and partners are not doing well encouraging the use of low emission vehicles	Quarterly	45.00% (BYS)	NC	NC	51.70%	NC	52.01%	NC	-	Up is Bad	A Red
		Residual household waste (kg per HH) - (YTD)	Quarterly	559kg	598.3kg	574.7kg	141kg	279kg		-	-	Up is Bad	▼ Green



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			Collection Frequency	2013/14	2014/15	2015/16	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Target	Polarity	DoT
	<u>CES35</u>	Benchmark - National Data	Annual	555kg	558kg	564kg	-	-	-	-	-		
	02000	Benchmark - Regional Data	Annual	534kg	543kg	559kg	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	9	10	10	-	-	-	-	-		
		Household waste recycled / composted - (YTD)	Quarterly	43.63%	42.50%	42.80%	49%	50%	-	-	-	Up is Good	Green
	CES36	Benchmark - National Data	Annual	43.45%	43.70%	43.00%	-	-	-	-	-		
		Benchmark - Regional Data	Annual	43.85%	43.60%	42.20%	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	9	7	8	-	-	-	-	-		
		Municipal waste landfilled - (YTD)	Quarterly	55.83%	57.40%	59.30%	51%	52%	-	-	-	Up is Bad	<b>⋖</b> ▶ Neutral
	CES37	Benchmark - National Data	Annual	30.93%	24.60%	19.80%	-	-	-	-	-		
	<u>02007</u>	Benchmark - Regional Data	Annual	34.71%	30.00%	21.80%	-	-	-	-	-		
Waste		Regional Rank (Rank out of 15)	Annual	13	14	15	-	-	-	-	-		
fe	CES38	Total tonnes of municipal waste collected (household, commercial, prescribed and inert waste) - (YTD)	Quarterly	93,830	93,430	96,949	26,450	52,150	-	-	-	Neutral	<b>⋖</b> ► Neutral
	CES39	Tonnes of Landfilled waste - Household (excluding liquid waste) - (YTD)	Quarterly	46,850	46,740	48,428	12,030	23,890	-	-	-	Up is Bad	<b>⋖</b> ▶ Neutral
	CES40	Tonnes of Landfilled waste - Commercial collection rounds - (YTD)	Quarterly	5,620	5,630	5,009	1,250	2,450	-	-	-	Up is Bad	▼ Green
	<u>CES41</u>	Tonnes of Landfilled waste - Combined (excluding liquid waste)	Quarterly	52,470	52,370	54,384	13,490	26,770	-	-	-	Up is Bad	<b>⋖</b> ▶ Neutral
	CES42	Cost of landfill tax - Household (excluding liquid waste) - (YTD)	Quarterly	£3,373,20 0	£3,739,20 0	£4,000,15 2	£1,015,332	£2,016,316	-	-	-	Up is Bad	▲ Red
	CES43	Cost of landfill tax - Commercial collection rounds - (YTD)	Quarterly	£404,640	£450,400	£413,743	£105,500	£206,780	-	-	-	Up is Bad	▼ Green
	CES44	Cost of landfill tax - Combined (excluding liquid waste) - (YTD)	Quarterly	£3,777,84 0	£4,189,60 0	£4,992,11	£1,120,832	£2,223,096	-	-	-	Up is Bad	<b>⋖</b> ► Neutral
	CES45	% of properties offered 2 kerbside recyclate collections - (YTD)	Quarterly	98.80%	99%	99%	100%	100%	-	-	-	Up is Good	<b>⋖</b> ► Neutral
Youth Offending		First time entrants to the youth justice system (per 100,000 population aged 10-17)	Annual	432.43	413.64	-	-	-	-	-	-	Up is Bad	▼ Green
1 of	PHOF23	Benchmark - National Data	Annual	447.81	409.06	-	-	-	-	-	-		
fend		Benchmark - Regional Data	Annual	465.26	473.02	-	-	-	-	-	-		
ing		Regional Rank (Rank out of 15)	Annual	7	7	-	-	-	-	-	-		